ARGYLL & BUTE COUNCIL   ECONOMY THEMATIC CPP GROUP
CUSTOMER & SUPPORT SERVICES
PARTNER ACCESS TO PYRAMID   8 JUNE 2010

1.   SUMMARY

At the meeting of 24 February 2010 the Economy Thematic CPP Group considered the development of the group scorecard within the Council's Pyramid performance management system and requested details on how access to the scorecard could be provided to partners. This report seeks to provide the requested information.

2.   RECOMMENDATIONS

2.1   The proposals to provide access to 3 individuals from the CHP on a pilot basis by end of March are noted.

2.2   A further report will be made at a later date as to the suitability of the pilot solution for broader roll-out.

3.   DETAIL

3.1   ICT and Financial Services will provide access to specified individuals nominated by the CPP group to the Pyramid portal. A form of browser based access will be provided to a secure https website address secured with appropriate certificates. Access will be given from the CHP data network IP address.

3.2   The Pyramid system administrator will be required to set up specific Pyramid logins and passwords for the nominated individuals. Most access to Pyramid utilises Active Directory such that network logins provide direct access to Pyramid without requiring the individual to login again. This will not apply to external third parties coming in via the Internet as they will not be given access to the Council network. Their access will be restricted to the Pyramid server only.

3.3   External third parties will require to have Java script enabled onto their PCs – ICT & Financial, Services will liaise with the appropriate contact in their organisation to facilitate this.

3.4   Details of 3 persons from the CHP have been provided and they will be used as a small pilot to ensure that this technical solution works satisfactorily. This is expected to be implemented by end of March.

3.5   The Pyramid system administrator will ensure that appropriate access rights are set up within Pyramid so that users have access to the relevant scorecards and are able to drill down to the elements within

them. Where appropriate read access can be extended to update access to the elements for which they are responsible. They will have full responsibility for ensuring that appropriate access rights are maintained within Pyramid for Partners.

3.6   Following successful implementation for the pilot, a review will take place to determine if the solution is suitable for broader roll-out to a wider group of Partners.

4   IMPLICATIONS

4.1   Policy: Supports full engagement from Partners

4.2   Legal: Data privacy considerations have been taken into account in proposed solution

4.3   Financial: None

4.4   Personnel: None

4.5   Equal Opportunities   None

For further information, please contact Judy Orr, Head of ICT and Financial Services (Ext 5280)

Judy Orr
Head of ICT and Financial Services
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